

































Title of Project	Year	Country(ies)	Client	Short Description
Development of Operational Risk Management Training for WHO Graded Emergencies	2022	Desk Based		A five-person GEG team completed an end-to-end design of an operational risk management training including a table-top exercises with an emphasis on role-specific learning ensuring internal teams have the appropriate knowledge and skills for the application of risk management operational policies.
CARE USA's Domestic Emergency Response Framework	2021	USA		A GEG team developed a new CARE USA Domestic Emergency Response Response Framework and a related Emergency Preparedness Plan. These guidance documents and processes are now used to guide CARE USA's domestic emergency response program.
Review of Gender Equality Capacity in Humanitarian Assistance	2022	Desk Based		A GEG team conducted a review of the gender equality capacity in Sida's humanitarian assistance in order to contribute to a strengthened integration of gender into Sida's humanitarian programming. The team assessed the extent to which Sida's Strategic Humanitarian partners have the capacity to integrate gender equality into their work and assessed whether Sida's gender equality capacity has changed over time, resulting in concrete recommendations for Sida and its partners.
LGBTi Review - Human Security and Humanitarian Assistance	2021	Desk Based		A GEG team conducted a desk study and interviews with key stakeholders to analyze how strategic partners have taken the needs of LGBTi persons into account in operations and further on how they are reporting on results. GEG created a report based on this research in order to build up Sida's knowledge base and strengthen Sida's capacity on how to better ensure a needs based approach to including LGBTi persons in humanitarian settings.
International Disaster Response Surge Roster Strategy	2020	USA		A four-person GEG team led the review and development of AmCross's Surge Roster Strategy. The strategy was developed based on a detailed analysis report and included an implementation plan, budget and scalable surge roster model. In addition, the consultancy included a comparative analysis of strategic alignment with the surge roster strategy associated with the American Red Cross's Services to the Armed Forces.
Red Cross Virtual Pre-Hurricane Conference 2020	2020	Desk Based		A GEG team supported the design and delivery of the first ever Red Cross <i>virtual</i> Pre-Hurricane Conference. GEG developed the agenda and session guidance for 22 different sessions run over the course of five days via Zoom. Over 1,400 persons registered from 35 countries. Simultaneous translation was incorporated in three languages and included over 120 facilitators. The final deliverable from GEG was a revised and updated version of the Hurricane Season Contingency Plan for the Americas region.
Standard Operating Procedure (SOP) Consultant, International Disaster Response & Recovery (Phase II)	2019-2020	USA		A three-person GEG team supported the American Red Cross with the development of new combine international disaster response and recovery SOPs. GEG worked with the AmCross International Services Department to revise, update, and redevelop standard operating procedures to be used in both international disaster response and recovery operations. The SOP development process included a thorough desk review of existing SOPs and documentation as well as an extensive interview process to identify gaps in the existing recovery SOPs. The GEG team then developed revised SOPs through a co-design process, allowing for continual feedback from American Red Cross stakeholders. The design process included an in-person feedback workshop to ensure effective input and understanding from key stakeholders.


Title of Project	Year	Country(ies)	Client	Short Description
Development of Surge Information Management Support (SIMS) Remote Coordinator Training	2019	USA		<p>GEG was contracted to support for the development of a tabletop exercise to serve as a supplementary training piece for the role of a SIMS Remote Coordinator during response operations. SIMS, a network of trained specialists, staff or volunteers from National Societies and the IFRC, to support response operations. They leverage the power of mapping, data management, and visualization tools to improve decision making, strengthen reporting, and enhance stories illustrating our collective humanitarian impact. The project included developing an online remote course to train future SIMS Remote Coordinators in this role.</p>
ECHO Advanced TOT for Modex	2019	Italy		<p>ToT for trainers for a Module Field Exercises to provide enhance competencies an opportunity for testing specific response capacities, self-sufficiency, interoperability, coordination and procedures of response teams and equipment. Design and deliver exercises, focus on in-depth training of modules, Technical Assistance and Support Teams and EU Civil Protection Teams key personnel. Contingency planning, decision-making procedures, provision of information to the public and the media can also be tested during the exercises. identify further training needs for their staff, while lessons-learned workshops organized in parallel serve as a forum to identify how response and related activities can be improved</p>
Review of CARE International's Capacity to Deliver Humanitarian Directions	2019	Desk Based		<p>A GEG team conducted a review of CARE's capacity to deliver its newly developed Humanitarian Directions. The team focused on refining CARE's vision, mapping capabilities, and providing recommendations for planning implementation.</p>
MadiDrop Market Analysis and Support Services	2019	Peru and USA		<p>The MadiDrop+ is a water purification tablet used to treat drinking water at a low cost. The intellectual property of the MadiDrop+ technology is owned by the University of Virginia Licensing and Ventures Group and is licensed to Silivhere Technologies, Inc., Silivhere contracted GEG to conduct field testing and analysis of the product's market viability within the humanitarian sector as well as to support a focused business development approach to humanitarian actors and agencies. A 3-person GEG team worked over an 8-month period to identify new market opportunities for the product and test its application and viability within the humanitarian sector. This involved conducting field testing in Peru, conducting emote stakeholder interviews with WASH experts, academia and focus groups and mapping of WASH products, particularly household water treatment (HWT) in different humanitarian context to advise MadiDrop on how to navigate the new market.</p>
Nepal Earthquake Evaluation	2019	Nepal		<p>GEG provided two consultants to participate in the IFRC Nepal Evaluation Team for the final evaluation of the Nepal Earthquake Response Operation. Key components of the evaluation included (1) taking stock of and assessing evaluations and reviews to date (2) determining results and achievements of the recovery objectives under the 'One Plan' policy, and (3) assessing how the IFRC and partners' involvement facilitated NRCS capacity development. The evaluation provided recommendations that support learning and knowledge sharing to enable NRCS (and possibly IFRC and partners) to further strengthen the effectiveness of response and recovery programming.</p>
CCMR Case Study & Table Top Exercise Design	2019	USA		<p>GEG provided two Subject Matter Experts to support preparation for, and attendance at, the U.S. SOUTHCOM Senior Leader Logistics Symposium (SLLS). This included developing a Latin American Case Study to guide a table top exercise during the symposium. GEG team members' contribution also included actively participating in the SLLS and facilitating the case study exercise.</p>


Title of Project	Year	Country(ies)	Client	Short Description
OSL-MGA Operating Model Design Consultant	2019	Desk Based		A three person GEG team developed guidance documents and associated tools to support a new OSL-MGA operating model for responding to emergencies. This included the development of an overview of the new OSL MGA operating model, an implementation plan and production of additional SOPs and related tools.
Simulation Design Consultant, IFRC AFRO Workshop	2019	Togo		A two person GEG team supported the IFRC to design a table top simulation which tested Red Cross Movement coordination through several simulated scenarios. The three hour exercise was led by the GEG team in Lomé, Togo at the IFRC Movement Coordination Workshop in March, 2019.
World Health Emergencies (WHE) Briefing, Deployment and DOC Consultation	2019	Desk Based		A three person GEG team led the review and design of WHO WHE briefing and deployment process documentation, including the application of Duty of Care (DoC). This included a mapping and summary of existing pre-deployment information and the proposal and development of new products.
Standard Operating Procedure (SOP) Consultant, World Health Emergencies (WHE) Operations Support & Logistics (OSL)	2019	Desk Based, Geneva, Dakar		A GEG team reviewed, developed and designed new Standard Operating Procedures (SOPs) for the Operations Support and Logistics (OSL) functional management within the WHO Health Emergency Programme (WHE).
North American Humanitarian Response Initiative – Underserved Populations Thematic Working Group Lead	2018-2019	USA, Canada & Mexico		As part of the North American Humanitarian Response Initiative (NAHRI), which supports an effort to improve the effectiveness of cross-border responses to hazards in North America, GEG led a thematic working group that specifically focused on researching underserved populations in cross-border contexts. The Canadian Red Cross chaired the working group and the University of Virginia provided additional research support. A final workshop was held in Québec, Canada where GEG's research team presented current research and stimulated dialogue among participants regarding potential actionable measures and recommendations needed in order to further research and/or policy with respect to Underserved Populations in Canada, Mexico and the United States. It also provided an opportunity to share, learn and discuss best practice from practitioners, global leaders and the national societies, with regards to access and supporting underserved populations in North America. GEG provided a final working paper which synthesized research and outcomes of the final working group meeting.
North American Humanitarian Response Initiative (NAHRI)	2018-2019	USA, Canada & Mexico		Following the North American Humanitarian Response Summit, GEG was contracted by the American Red Cross to continue to provide strategic and technical support to the North American Humanitarian Response Initiative (NAHRI). This initiative continued efforts to actively engage the American Red Cross, Mexican Red Cross, Canadian Red Cross and their respective governments in efforts to increase efficiencies and better align operational procedures in cross-border responses and improve relevant policy and diplomatic relations. Part of the initiative included developing thematic working groups to advance engagement and further research in key topic areas identified at NAHRS.









Title of Project	Year	Country(ies)	Client	Short Description
SRC Bangladesh Solid Waste Management Feasibility Study and Project Proposal	2018	Bangladesh		<p>GEG, in consortium with the Urban Resilience Platform, Precious Plastic and e.Gen Consultants, conducted a Feasibility Study and Project Proposal Development for the Solid Waste Management in Cox Bazar, Bangladesh for Swedish Red Cross. This 4-person team provided a detailed assessment of the following components: 1) Waste inventory; 2) Current waste infrastructure and solid waste management systems; 3) Likely impacts of the proposed project on local and national recycling systems; 4) Acceptability of the scheme to local, regional and national governments and regulatory; 5) Key actors within the humanitarian, NGO, non-profit and private sector and their potential impact on the proposed project; 6) Availability of land for processing and factory sites; 7) Sustainability of the proposed project; 8) Potential employment and livelihood opportunities; 9) Plant and machinery required and its cost; and 10) Environmental impact of the project. After the project was deemed feasible, a complete Project Proposal was developed based on the findings and recommendations of this study.</p>
Standard Operating Procedure (SOP) Consultant, International Disaster Response	2018	USA		<p>A three-person GEG team supported the American Red Cross with the development of new international disaster response SOPs. GEG worked with the AmCross International Services Department to revise, update, and redevelop standard operating procedures to be used in international disaster response. These SOPs are critical to ensuring common expectations of each department and unit at different levels of crisis severity. The SOP development process included a thorough desk review of existing SOPs and documentation (including job descriptions, matrixes, work flows, organizational tables, etc) as well as an extensive interview process to identify gaps in the existing SOPs. The GEG team then developed revised SOPs through a co-design process, allowing for continual feedback from American Red Cross stakeholders. The design process included an in-person design workshop as well as a simulation workshop to ensure effective input and understanding from key departments and stakeholders within the American Red Cross (both at HQ and regional levels).</p>
Humanitarian Field Security Training	2018	USA		<p>GEG developed a specific humanitarian field security training for Trickle Up. This included a combination of classroom and field exercises over the course three days. The majority of sessions included simulation exercises where participants learned field security protocols and procedures through hands on experience.</p>
Project Manager European Modular Field Hospital (EMFH)	2018	Belgium and Romania		<p>A GEG training facilitator supported a 5-day EU Emergency Response Training for technical staff of EU and Non-EU states. Topics included cross cultural awareness, communications and information management in emergencies. Additional exercises supported team building and composition, as well as Team management & coordination (both internal and external) during deployments.</p>
Training Content Consultant	2018	USA		<p>GEG was contracted by Project HOPE to provide expertise for finalization of their USAID/OFDA training on vector-borne disease (VBD) management and response. GEG reviewed Project HOPE's materials and provided input and expert advice on the overall design and content of the training; identified and recommended appropriate management and operational content relevant to the training context and goals; advised on how the training could incorporate adult learning methodology to maximize impact and participant engagement; and reviewed and advised on tools and resources to be included in the training workbook produced by Project HOPE for USAID/OFDA.</p>








Title of Project	Year	Country(ies)	Client	Short Description
Training Design & Delivery for CIMA DRR Subject Expert Training Teams	2018	Italy		Global Emergency Group, in partnership with Training in Aid, designed an African National DRR workshop platform, and supported the training, coaching and mentoring of selected CIMA Subject Expert Training Teams. The GEG/Training in Aid support to CIMA included designing the appropriate platform for country level workshops, focusing on a skills-building/coaching process that would enhance the knowledge, skills, and confidence of the Experts Teams going to the field, in order to successfully deliver and transfer scientific data and results. Our team developed a highly interactive exercise and simulation-based approach to a 5-day training on the Africa National DRR workshop agenda. The team identified suitable training and learning methodologies according to topics and objectives, promoted an active-learning process for participants, and identified a set of training/communicative materials according to the methodologies in practice
Learning Strategies and Competencies Phase II	2018	Desk Based & Switzerland		GEG was selected to complete the World Health Organization's (WHO) Learning and Competencies Framework Phase II, after successfully completing Phase I of the project in early 2018. In Phase II, the final stage of the project, GEG worked with WHO to co-design a new emergency learning strategy, competency framework and implementation plan based on information and insights gathered in Phase I.
North American Humanitarian Response Summit	2017-2018	USA, Canada & Mexico		GEG was contracted by the American Red Cross to provide strategic and technical support to the North American Humanitarian Response Summit (NAHRS), an initiative designed to engage the American Red Cross, Mexican Red Cross, Canadian Red Cross and their respective governments in efforts to increase efficiencies and better align operational procedures in cross-border disaster response, and improve relevant policy and diplomatic relations. To test the national response systems, GEG partnered with Urban Resilience Platform to build country-specific disaster scenarios on interactive online platforms for use at the three country specific workshops. In partnership with the American Red Cross and the respective National Societies, GEG worked to prepare and facilitate the workshops in Mexico City, Mexico; Tucson, USA; and Ottawa, Canada, through dynamic and engaging discussions centered around the catastrophic disaster scenarios.
University of Virginia Humanitarian Field Training Course	2018	USA		GEG provided the students enrolled in UVA's Strategic Leadership in Disaster and Conflict course with the opportunity to apply knowledge and skills learned throughout the semester in a simulated humanitarian field operation. Tailored to this particular UVA course, primary learning objectives and key topic areas included: leadership, communication, teamwork, negotiation, access and assessments.
Sida HelpDesk	2016 – 2020	Desk Based		In partnership with Sthlm Policy Group and SaferWorld, GEG provides qualified humanitarian professionals to complete projects on an ad-hoc basis.

Title of Project	Year	Country(ies)	Client	Short Description
Real Time Evaluation of Drought Operations	2017-2018	Kenya		<p>GEG, in partnership with the Centre for Humanitarian Change, conducted a Real-Time Evaluation (RTE) of UNICEF's emergency drought response efforts in Kenya. This RTE involved a team of eight subject matter experts and a support staff using a rigorous mixed-methods approach, both qualitative and quantitative data collection methods, focusing primarily on three of the eight DAC criteria for evaluations: appropriateness/relevance of the response, timeliness of action, and sustainability/connectedness of the response to the development agenda. In addition, it assessed UNICEF's adherence to humanitarian principles (set out in the Core Commitments for Children in Humanitarian Action) and to what extent the 2011 Drought Response lessons have been applied to the current response.</p>
Review of UNHCR's Regional Centre for Emergency Preparedness, eCentre – Bangkok	2017-2018	Bangkok & Istanbul		<p>GEG was commissioned to review the strategic goals of the UNHCR eCentre as well as the content/methodology of its programmes, and set out a strategy for the coming five years that align with UNHCR's new global and regional strategic directions and the objectives of UNHCR's Emergency Services and the Global Learning Centre. The final review document included findings, analysis, conclusions and recommendations for the strategic vision and mission of the e-Centre</p>
Real Time Evaluation of Drought Operations	2017-2018	Kenya		<p>GEG, in partnership with the Centre for Humanitarian Change, conducted a Real-Time Evaluation (RTE) of UNICEF's emergency drought response efforts in Kenya. This RTE involved a team of eight subject matter experts and a support staff using a rigorous mixed-methods approach, both qualitative and quantitative data collection methods, focusing primarily on three of the eight DAC criteria for evaluations: appropriateness/relevance of the response, timeliness of action, and sustainability/connectedness of the response to the development agenda. In addition, it assessed UNICEF's adherence to humanitarian principles (set out in the Core Commitments for Children in Humanitarian Action) and to what extent the 2011 Drought Response lessons have been applied to the current response.</p>
Evaluation of CARE's Response to Syria Sub-Regional Crisis	2017-2018	Jordan		<p>GEG sent a three-person team to Jordan to collect primary and secondary data on CARE's response to the sub-regional crisis in Syria. The team analyzed the data collected from the field visits and created a final report, submitted to CARE in January 2018.</p>
Design and Delivery of Training for Emergency Roster	2017	Thailand		<p>GEG conducted a five-day training for hand-selected members of the Plan Emergency roster in Thailand. This case-based training focused on building capacity in the strategic areas of: gender, age, ethnicity and culture in emergencies; safety & security, health and well-being; communications; and Disaster Risk Management (DRM)Tools. All modules were delivered in coordination with Plan's strategic approach to DRM.</p>
BeNeLux Emergency Response Unit Training	2017	Belgium		<p>GEG supported a seven-day Emergency Response Unit Training Course for the BeNeLux Red Cross in Vaalbeek, Belgium. The training focused on preparing new members of the ERU roster for future deployments. The case-based and interactive training included key subject areas such as: safety & security, health and well-being, data collection and needs assessments, communications, and M&E. All modules were delivered in close coordination with BeNeLux Red Cross and tailored specifically to match ERU procedures and protocols.</p>








Title of Project	Year	Country(ies)	Client	Short Description
Design and Facilitation of a Workshop on WHO Standard Operating Procedures in Emergencies	2017	South Africa		<p>A GEG team was contracted to facilitate a two-day workshop in Johannesburg, South Africa for Operations Officers and other staff to familiarize themselves with the new Standard Operating Procedures (SOPs) in WHO's Health in Emergencies Programme. GEG's developed training modules on the SOPs, which included module outline, facilitators guide and simulation exercise. During the workshop, GEG worked with WHO Subject matter Experts to facilitate the event. A final report was created based upon feedback received during the training. This included recommendations for how future briefings and trainings could be improved.</p>
Enhancement of School-Based DRR Monitoring Capacity of Ministry of Public Education	2017	Uzbekistan		
Elrha Global Prioritization Exercise (GPE) for Humanitarian Research and Innovation Phase One-Mapping	2017	Desk Based		<p>Elrha contracted a GEG consortium, which includes representatives from the University of Virginia, Amani Institute, and Integrated Risk Management Associates, to create a global mapping of research and innovation in the humanitarian space. The team conducted a Rigorous Literature Review to identify the largest possible number of current humanitarian funders, actors and centres working in humanitarian research and innovation, and filled in the gap with Key Informant Interview with representatives from major humanitarian institutions. The public-facing report is meant to inform GPE Phase Two – Global Consultation.</p>
King Salman Humanitarian Relief Centre Project Cycle Management (PCM) capacity development consulting services	2016-2017	Saudi Arabia		<p>GEG is designing a PCM user guide and Trainer of Trainer course as part of wider DRM/DRR capacity building service delivery to the recently launched King Salman Humanitarian Aid and Relief Centre, Government of Saudi Arabia that will be the coordinator of all Kingdom of Saudi Arabia's International humanitarian aid and relief assistance.</p>
Evaluation Terms of Reference of the Impact and Lessons Learned from Praktisk Solidaritet's Humanitarian Intervention Refugee Camps	2016	Algeria		<p>In partnership with Stockholm Policy Group, GEG was contracted by Sida to conduct an external project evaluation of Praktisk Solidaritet's Programme for West Saharan Refugees in Western Algeria to assess its impact and achieved results of the intervention. The main focus of the evaluation was to provide an independent assessment of the effectiveness, achieved results of the Sida-funded contribution to PS and to highlight lessons learnt of the intervention. The scope of timeframe intervention evaluated is from the period of 2011 - 2015.</p>

Title of Project	Year	Country(ies)	Client	Short Description
Hurricane Matthew Response	2016	Haiti		<p>Global Emergency Group was contracted by Project HOPE to support their Hurricane Matthew response in Haiti, October 2016. A GEG team member joined the Project HOPE team to support as Deputy Team Leader for the initial weeks of the operation in Port au Prince. The Deputy Team leader worked to support Team Leader in all coordination and leadership of Haiti Team and Volunteers; set up operations for Haitian Country Team; represented Project HOPE with donors and other agencies; supported with any business development; coordinated the movement of team members, national staff and volunteers in country and other ad-hoc activities as required.</p>
Humanitarian Strategy & Gap Analysis	2016	USA		<p>Project HOPE contracted a three-person GEG team to review and designed a new humanitarian strategy from their humanitarian response their Humanitarian Response Team and Senior Management Team. These documents identified the gaps in their current programming and a strategy and implementation plan on how to address these gaps moving forward their sector.</p>
Rapid Response Team (RRT) Review	2016	Desk Based		<p>CARE contracted a four-person GEG team to conduct an internal evaluation of their Rapid Response Team (RRT) mechanism from May –July 2016. The purpose of the work was to review the perceived performance of the RRT, the extent to which the RRT was supporting the goals of the CARE International Humanitarian Strategy, whether further investment should be prioritized and to recommend ways forward to maximize the impact of the RRT in CARE's response work. GEG conducted primary and secondary data collection that involved approximately 30 documents and more than 23 key informant stakeholders for this review. Data was analyzed so that findings, conclusions and recommendations could be identified.</p>
Syria Cross Border Program Review	2016	Turkey		<p>A three-person GEG team supported CARE Turkey in the review of their Syrian Cross Border Program. This was a desk-based and field study that also incorporated data from the Turkey Country office workshops and secondary data review.</p>
Strategic Planning Workshop	2016	USA		<p>Project HOPE contracted a two-person GEG team to design and facilitate a Strategic Planning Workshop for their Humanitarian Response Team and Senior Management Team. This workshop discussed current trends in the humanitarian system and facilitated a discussion of Project HOPE's strategic direction within the sector.</p>







Title of Project	Year	Country(ies)	Client	Short Description
Strategy Learning Review – Humanitarian Response (2011 – 2015)	2016	Desk Based		ActionAid International contract a four-person GEG team to conduct a comprehensive Strategic Learning Review of their past humanitarian responses (2011 to 2015). This review included key findings, conclusions and recommendations. The review included key informant interview, secondary data review and external peer interviews.
Emergency Response Advisory Committee (ERAC) Review	2016	Desk Based		CARE International contracted Global Emergency Group (GEG) to conduct an internal review of the CARE Emergency Response Advisory Committee (ERAC) mechanism from April - May 2016. The purpose of the review was to assess the CARE ERAC experience to date, identify key learning and recommend options for ensuring greater effectiveness, efficiency and accountability in support of CARE Country Offices (COs), Regions, CARE International (CI) members and the Board. It was a desk-based study incorporated, key informant interviews, peer agency interviews and secondary data review.
USAID/OFDA Field Security Training – Security in Humanitarian Operations (SHOP) Long Term Agreement (2016 – 2020)	2016-2020	USA		GEG was contracted to design and deliver the ongoing USAID/OFDA Security in Humanitarian Operations (SHOP) course. This course involves a 5-day simulation exercise where participants learn security protocols and procedures through hands on experience. It will be run 4 times a year for the next 4 years for OFDA staff deploying overseas between 2016 and 2020 by the GEG Training team.
USAID/OFDA Field Security 'Beta' Training – Design and Facilitation	2016	USA		GEG was contracted to conduct to deliver the 2 nd iteration, or beta version, of the OFDA/MacFadden Security Field Training course. This course involves a 5-day simulation exercise where participants learn security protocols and procedures through hands on experience.
Evaluation of Sida's Humanitarian Assistance	2016	DRC & Syria		GEG partnered with InDevelop to deliver an evaluation of Sida's global Humanitarian Strategy. GEG provided humanitarian sector expertise on a four-person evaluation team, led the primary data collection in the Democratic Republic of Congo (DRC) and created the related DRC case study.
Post Earthquake Debris Management and Demolition Program	2015	Nepal		GEG was contracted by UNDP to implement and manage their Debris Management and Demolition Program for the initial 5 months after the Nepal Earthquake of 2015. Two of GEG's Technical Experts led the program ensuring the delivery of a high impact program in extremely challenging circumstances. The program involved safe demolition, debris clearance and recycling, emergency employment and cash for work programs and capacity building and knowledge transfer to national staff and beneficiaries.
Assessment of UNDP Nepal Debris Management Program	2015	Nepal		This research-based assessment evaluated the effectiveness of the UNDP Nepal Debris Management Program, identifying gaps related to the Operational Platform and Safety & Security Framework and proposing targeted recommendations as to how best to address them.
USAID/OFDA Field Security Training Pilot – Design and Facilitation	2015	USA		GEG was contracted to conduct the design and delivery of the OFDA/MacFadden Security Field Training course for USAID. This course involves a 5-day simulation exercise where participants learn security protocols and procedures through hands on experience.
Workshop Facilitation – Strategy for Saudi HEART	2015	Thailand		GEG was contracted to facilitate the initial workshop for the Asian Disaster Preparedness Center and Saudi Red Crescent Authority regarding the strategy form the Saudi Humanitarian Emergency Aid and Response Team (HEART). This also involved drafting the strategy document as an outcome of the workshop held in Bangkok.









Title of Project	Year	Country(ies)	Client	Short Description
Slow Onset Scenarios Review and Evaluation	2014-2015	Kenya, Zimbabwe, Senegal, Cameroon		GEG was contracted to review of the capacity of African Red Cross National Societies to address Slow Onset Scenarios. This evaluation involved a desk based review and key informant interviews with RC/RC Movement, UN Agencies, Government officials and relevant INGO's in countries visited.
Emergency Operations Center & Disaster Relief Warehousing Training	2014	Global		GEG supported US Southern Command, with Metis Solutions as its partner, in Haiti with the delivery of Emergency Operations Center and Disaster Relief Warehousing trainings as part of the United States Southern Command Humanitarian Assistance and Disaster Preparedness Assessment, Logistics, and Training (SOUTHCOM HA/DP) contract vehicle. This project works in collaboration with local, national, regional and international governmental and non-governmental organizations, to improve recipient nations' disaster response capabilities in Central and South America and the Caribbean..
Review of the Earthquake Preparedness Agenda for the Kathmandu Valley	2014	Nepal		GEG conducted a review of Red Cross and External partners' Contingency and Continuity of Operations planning for a major earthquake in the Kathmandu Valley, Nepal.
UNICEF Supply Emergency Response Evaluation	2014	Denmark and USA		A three person GEG team completed a comprehensive evaluation of UNICEF Supply Division Emergency Response and Preparedness. Conducted over a five-month period, the evaluation included findings, analysis, conclusions and recommendations (both strategic and tactical) to determine UNICEF emergency supply capabilities and assess supply performance. The evaluation focused on an examination of the effectiveness, efficiency and relevance of UNICEF Supply Division's global support to humanitarian action while also distilling lessons learned and providing recommendations to inform supply optimization and future strategy.
Philippines Typhoon Haiyan Real Time Evaluation	2014	Philippines		GEG led the real-time evaluation of the IFRC response to Typhoon Haiyan. The RTE provided a clear understanding of the key issues and challenges of the IFRC response through rigorous evidence-based analysis (triangulation, workshops, document analysis, key informant interviews groups). Based on the initial findings, field workshops were conducted that directly created Frameworks for Action (FFA) aimed at addressing key operational challenges in the Philippines.
Syria Regional Response Evaluation	2014	Lebanon, Turkey and Jordan (Syria Regional Analysis)		A three-person GEG team supported CARE in the Evaluation of CARE International's Syria Response Strategy. This was a desk-based and field study that also incorporated data from two Country office workshops (Lebanon and Turkey), and secondary data review. This project analyzed the work of CARE over the 3 years of their response to the crisis and helped to guide CARE International's approach, future strategies and programming with partners in the region.
Technical Sector Review	2014	Desk Based		A GEG team supported CARE International with a performance review of the CARE technical sectors (Food Security, Sexual & Reproductive Health, Shelter and WASH). This was a desk-based study that also incorporated data from a workshop, secondary data review and online survey. This technical sector review helped to guide CARE International's sector approach and configuration of resources required for improved humanitarian programming technical quality.






Title of Project	Year	Country(ies)	Client	Short Description
Final Evaluation of Enhancing Resilience to Reduce Vulnerability in the Caribbean	2013-2014	Caribbean States		GEG completed the final evaluation of the \$4.5 million ERC project, funded by the Government of Italy. The ERC project aimed to strengthen civil protection mechanisms through capacity development for early warning systems, information dissemination and coordination for disaster management and response in Barbados and the Organization of Eastern Caribbean States (OECS) sub-region. The partners in the ERC (CDEMA, CIMH and UNDP) promoted the introduction of a real-time impact monitoring platform and of best practices in volunteerism in the sub-region.
Somalia Supply Chain Assessment	2013	Somalia		A three person GEG team conducted a comprehensive supply chain assessment for UNICEF Somalia to identify key issues and challenges in the supply chain while also including recommendations (both strategic and tactical) to inform the eventual optimization of UNICEF Somalia's supply chain and logistics. The findings of this assessment were based seven location visits in Somalia (of a total of eight UNICEF office sites) and interviews with 158 key informants conducted by the assessment team. The assessment team visited 10 UNICEF warehouses and 5 cold chains storage areas in both Kenya and Somalia.
Evaluation of the ACP-EU Natural Disaster Facility	2013	Multiple Countries in Africa, Asia & LAC		GEG was engaged by Conseil Sante of France to carry out the Final Evaluation of the first phase (12M EUR) of the EU-funded Natural Disaster Facility. The Facility's goal was to reinforce the capacity of preparedness to natural catastrophes in six sub-regions of the ACP Group of States (Caribbean, Central Africa, East Africa, West Africa, Pacific, Southern Africa). The implementing agencies of the project were the six Sub-Regional organizations responsible for regional Disaster Risk Reduction and Disaster Management. The intervention portended to strengthen the DRM sector by consolidating capacities at national level, establishing partnerships for the exchange of information and best practices at sub-regional and regional level, conducting high-level advocacy campaigns and creating sustainable mechanisms of knowledge management.
Peer Agency Review of Emergency Roster Financing	2013	Canada		CARE International commissioned a two person GEG team to undertake a peer review as to how best to establish an expanded Rapid Response Team (RRT) that is financially viable and sustainable.
Emergency Capacity Building Project Phase II Evaluation	2013	Desk Based		GEG conducted the final evaluation of Catholic Relief Services Phase II of the Emergency Capacity Building Project. This evaluation utilized a mix methods approach (primarily secondary data review, survey and key informant interviews) to measure the performance of the ECB project over a five-year period. (Evaluation project funded through CRS with guidance and support provided by WorldVision and other ECB principal agencies).
Syria Crisis Humanitarian Preparedness and Response Standard Operating Procedures & Guidelines	2013	Desk Based		A two-person GEG team supported DRC in the development of emergency preparedness and response Standard Operating Procedures (SOPs) and Guidelines specifically tailored to the Syria crisis situation but with global applicability. These SOPs and Guidelines were specifically designed for field staff use in response to a complex emergency situation.
International Disaster Response and Readiness Strategy & Implementation Plan	2013	United States		A GEG team conducted a strategic analysis and facilitated a strategic planning process to determine the current state, identify collective aspirations and potential scenarios through which those scenarios could be realized. The results through this collaborative and iterative process were a comprehensive strategy and implementation plan.

Title of Project	Year	Country(ies)	Client	Short Description
Monitoring & Evaluation Strategy and Implementation	2012-2013	United States, Ethiopia, Colombia and Dominican Republic		GEG staff led OFDA in the development of new OFDA M&E strategy to guide current and future M&E work while also conducting field evaluations of OFDA programming in Ethiopia and the Latin American and Caribbean region, Nepal and the Asia Program for the Enhancement of Emergency Response (PEER).
Cash Transfer Project Review	2012	Haiti		A two person GEG team conducted a comprehensive review of the key players, types of strategies and models of cash transfer programming in Haiti while examining best practices and lessons learned.
South Sudan Programme Support Services	2012	South Sudan		GEG provided support to Food for the Hungry (FH) in the development of critical programme support services in South Sudan. GEG staff deployed to Juba, South Sudan specifically to assist with assessments and program design that included the creation of FH proposals to institutional donors. This effort helped FH in its efforts aimed at meeting the needs of Internally Displaced Persons (IDP), refugees and returnees in northern South Sudan.
IASC Real Time Evaluation for the Horn of Africa Crisis Kenya	2011-2012	Kenya		GEG supported with the delivery of the Inter-Agency Real Time Evaluation (RTE) providing real-time operational feedback and solutions to those agencies working in Kenya in response to the 2011 Horn of Africa Crisis. The RTE provided a clear understanding of the key issues and challenges of the response through rigorous evidence-based analysis (triangulation, document analysis, key informant interviews, focus groups). Based on the initial findings, field workshops were conducted that directly created Future Frameworks for Action (FFA) aimed at addressing key operational challenges in Kenya.
Haiti Shelter Program Mid-Term Review	2011	Haiti		A GEG team was contracted by the Canadian Red Cross to complete the mid-term review of the substantive shelter program (primarily in Leogane and Jacmel). The multidisciplinary team (project manager, shelter expert, logistics expert and videographers) led by GEG examined all key aspects of the program (shelter design, logistics, management) against key criteria (effectiveness, efficiency, appropriateness, adequacy, relevance, targeting, coverage, sustainability, connectedness, impact, learning and good practices). The team worked actively in the field (Port au Prince, Leogane & Jacmel) incorporating the beneficiary perspective into the process while working with the client from a project management platform ensuring that all deliverables met desired targets.
Evaluation of the Sudan-Darfur Non-Food Items (NFI) Common Pipeline (CP)	2011	Sudan		A five person GEG evaluation team was tasked with determining whether the NFI-CP achieved objectives related to efficiency, effectiveness, M&E and sustainability. Working in Sudan and the Darfur region, this evaluation included an analysis of the targeting methodology, composition and appropriateness of NFI basket, the M&E framework, and the supply chain and management structure.
Tunisia Crisis Field Assessment and Coordination Team (FACT) Leadership	2011	Tunisia		GEG deployed a field Team Leader for the FACT in support of IFRC relief activities responding to the Libyan crisis in 2011.

Title of Project	Year	Country(ies)	Client	Short Description
Horn of Africa Operations Management	2011	Horn of Africa		GEG deployment of field Operations Manager in support of IFRC relief activities responding to the crisis throughout the Horn of Africa.
Asia Pacific Zone Disaster Response Capacity Evaluation	2011	India, Philippines, Kuala Lumpur		Three person GEG team supported IFRC with assessing the disaster response capacities of the IFRC and selected National Societies in the Asia Pacific Region. Included field-based assessments as a part of a mixed methods approach employing a combination of qualitative interviews, observation during site visits, and desk review of documents and past evaluations.
Strategy for Protecting and Building Capacities During Humanitarian Crises	2011	Honduras, Nicaragua		GEG designed a new ACT Alliance strategy aimed at building the capacities of member organizations during emergencies. Included field missions to Honduras and Nicaragua so as to incorporate critical field perspectives into the final strategy product.
International Humanitarian Market Analysis for Smartlon	2011	Desk Based		Camelbak wanted to enhance it's understanding of the current global humanitarian market conditions for their product, the Smartlon. Camelbak contracted GEG 1) Determine the size of the water purification market within the global humanitarian context 2) Identify the primary avenues through which to access the market and potential buyers 3) Identify the competitive players within the existing market including competitive product benefits and pricing 4) Provide a 'green, yellow or red light' recommendation to CamelBak as to if a global humanitarian market opportunity exists for Smartlon and CamelBak to pursue further.
Disaster Communication Training Package for the West Africa Regional Office	2010-2011	West Africa		Creation and delivery of tailored disaster communication training package to improve Plan's communication in the West Africa region and globally. Included training design, facilitation and mentoring of communications staff in West Africa.
Final Evaluation of CRS' Project Saving Lives, Protecting Livelihoods: Transforming CRS Emergency Programs	2010-2011	Lebanon, India & USA		A three person GEG team supported CRS with the final evaluation of a critical emergency services program. The evaluation helped CRS to move even closer to their goal of being one of the most innovative and effective emergency prevention, preparedness and response organizations in the world. This work included an in-depth analysis based on surveys, field assessments (Lebanon and India), focus group work, key informant interviews, creation of an evaluation website and video documentation. This analysis served as the basis for practical recommendations to further programs and operations toward CRS' goal.
Design & Facilitation of Humanitarian Response and Coordination Training	2009-2011	Sweden		GEG provides regular support to Sida through design, development, implementation and facilitation of the Advanced Training Program on Humanitarian Action (ATHA) Humanitarian Response and Coordination Training. The purpose of the ATHA course is to highlight the complexity and importance of humanitarian coordination and its key role in strengthening response capacity, efficiency, predictability, and accountability among both traditional and non-traditional humanitarian actors. GEG designed & facilitated course material that supplemented and improved upon existing Sida/ATHA content. Additionally GEG designed & implemented a simulation exercise scenario, and designed a course agenda in order to provide a forum in which responders from many different Swedish agencies and their southern counterparts.

Title of Project	Year	Country(ies)	Client	Short Description
East Africa Zone National Disaster Response Team (NDRT) Training Curriculum Development	2010	East Africa Region		GEG team supported IFRC project aimed at strengthening Red Cross emergency response in the East Africa region through the creation of a new NDRT response training curriculum, deployment SOPs and an implementation plan. Also included a review of the existing NDRT mechanisms within the East Africa Region identifying the relative strengths, weaknesses, opportunities and threats (SWOT).
Relief ERU Training Facilitation	2010	Haiti		On site in Haiti, GEG worked with the American Red Cross to design and facilitate their specialized relief Emergency Response Unit (ERU) training. This 'first of its kind training' is unique because participants were on the site of an actual disaster response, providing an invaluable reality-based experience. The customized training curriculum is based on previous work completed by GEG with the American Red Cross and further adapted to the Haiti context. A mix of highly interactive field and classroom based exercises focused on key learning areas including assessments, beneficiary selection, logistics interface, shelter, distribution management and coordination within a complex humanitarian context.
Haiti Relief Operations Management	2010	Haiti		GEG deployment of a field Operations Manager in support of IFRC relief and early recovery activities responding to the 2010 Haiti Earthquake.
Humanitarian Country Team (HCT) Training Design and Facilitation	2010	Panama and Peru		GEG led the creation of a new HCT three-day training program for humanitarian response operations in the Americas and Caribbean. GEG organized, prioritized, and compiled various training materials into one complete, interactive, comprehensive package for use in the Americas/Caribbean and throughout the world. GEG acted as on-site course manager and facilitator during the HCT trainings conducted in Panama and Peru as sponsored by REDLAC and OCHA.
Mentor Development Training	2010	Italy		GEG designed a new Mentor Development Training focused on soft skills transfer and the formalization of a mentoring process that increases emergency response and management capacity within the IT sector. A GEG project team created interactive modules, facilitated modules and coached participants throughout the mentoring process.
East Africa Zone Regional Disaster Response Team (RDRT) Capacity Mapping Project	2009-2010	Kenya, Uganda, Tanzania, Ethiopia, Rwanda Djibouti & Somalia		A GEG team led this project that strengthened East African disaster preparedness and response through improved systems, cross-border coordination, improved logistics and supply chain, training and integration with key regional humanitarian actors. This work included a scoping of existing capacities, strengths, weaknesses, opportunities and threats (SWOT) analysis and the importation of appropriate global best practices.

Title of Project	Year	Country(ies)	Client	Short Description
Karamoja Health Supply Chain Study and Evaluation	2009-2010	Uganda		<p>GEG worked with UNICEF Uganda and local Uganda government partners to evaluate the Health Commodity Supply Chain in the Karamoja district of Uganda. The project analyzed the flow of life saving pharmaceuticals with a particular focus on anti-malarials to determine bottlenecks and suggest improvements to the existing Government of Uganda logistics system. The study comprised three phases: desk research, field study and action plan development. Stakeholders from local, district and national levels engaged in the development of the study and outcomes to support the improved delivery of health supplies.</p>
Logistics Technical Training Strategy and Design	2009-2010	Global		<p>A GEG project team worked closely with the WFP in a consultative process to update their logistics technical trainings through the development of a training strategy, training materials and the establishment of a training management mechanism. The trainings were designed to be interactive and include a full set of materials to guide the facilitator in all phases of the trainings.</p>
Redesign and Facilitation of BeNeLux Relief ERU Training Course	2008-2010	Belgium, Netherlands, Luxembourg		<p>Emergency Response Units (ERUs) are specialized teams from the Red Cross and Red Crescent Movement that are designed to replace damaged or destroyed infrastructure and resources following sudden-onset disasters such as earthquakes. GEG redesigned aspects of the Belgium, Netherlands and Luxembourg Red Cross' ERU Relief course, and provided two experienced facilitators to support the training of the ERU teams. Particular assistance was given in creating and running simulation exercises.</p>
National Disaster Management Policy Review	2009	Kenya		<p>GEG was engaged by WorldVision Kenya and the Government of Kenya to finalize work on the Kenyan National Disaster Management Policy. GEG conducted a review policies in 10 countries similar in risk, size and organization to Kenya. The policy was then reviewed and revised with recommendations for improvement and clarification made. The Policy was presented to National Platform for DRR and the Minister of State Special Programmes.</p>
Interactive Service Mindset Training	2009	US		<p>A GEG project team led the creation of a highly interactive E-Learning curriculum aimed at improving WFP's logistics services. GEG evaluated the client's needs, built consensus throughout the product development and built a significant tool that is utilized by WFP field staff throughout the world. This product trained staff in soft-skill development from an E-Learning platform that could be run from remote field locations.</p>
Indonesia Earthquake Logistics and Supply Chain Support	2009	Indonesia		<p>GEG deployed emergency relief and supply chain project specialist to conduct a rapid assessment of requirements and resources already available. Resulted in the creation of operational plan and development of improved relief and logistics supply chains.</p>
Evaluation of Post Cyclone Nargis Relief Items Delivery to Myanmar	2009	Myanmar and Kuala Lumpur		<p>GEG team provided a substantive analysis, with a particular focus on the functioning of the logistics and supply chain, of the IFRC Cyclone Nargis relief operation.</p>
Gaza Evaluation	2009	Palestinian Occupied Territories and Israel		<p>ACT Alliance contracted GEG to perform an evaluation of programs in Gaza to inform the development of a new appeal for the region. Working with donors, member program managers and other stakeholders, GEG developed a clear set of recommendations based on impact and need.</p>

Title of Project	Year	Country(ies)	Client	Short Description
Health Emergency Response Unit Evaluation	2009	Canada		<p>The Canadian Red Cross retained GEG to conduct an evaluation of a three-year strategy to establish an emergency response roster of trained medical professionals to be deployed through the global Red Cross/Red Crescent Emergency Response Unit system during disasters and complex emergencies. GEG evaluated and addressed the trend of declining deployments of individual ERUs, particularly health ERUs during emergencies due to the increased number of trained units and staff available around the world. GEG's methodology focused on identifying areas to improve the relevance, effectiveness and efficiency of the project and strategic options for this roster of medical personnel and broader ambitions for international emergency response. GEG conducted a participatory SWOT analysis with key stakeholders, qualitative interviews, qualitative and quantitative analysis of data related to cost effectiveness, timeliness of key processes and roster development and management best practices. The evaluation culminated in a report with detailed analysis, benchmarks, findings and recommendations to help the Canadian Red Cross maximize its stewardship of donor funding and impact of international emergency response mechanisms.</p>
IFRC Disaster Services Improvement Project	2008- 2009	Switzerland		<p>GEG conducted a significant organization-wide disaster services improvement project with the IFRC Secretariat in Geneva and member societies worldwide that led to the creation of a global IFRC 3-Year Disaster Management Strategy. We provided exhaustive analysis of current services, structures and member needs with recommendations for integrating preparedness, response and risk reduction services. This project approach utilized a mix of stakeholder interviews, surveys, regional consultative reference group meetings, gap analysis, project management and budget analysis.</p>
Horn of Africa Food Security Logistics Response Assessment and Plan	2008-2009	Horn of Africa		<p>GEG deployment of field operations and logistics coordinator in support of IFRC relief activities responding to the food security crisis throughout the Horn of Africa.</p>
TRIPLEX Facilitation & Management Contribution	2008	Finland	United Nations Cluster System	<p>GEG provided management support to TRIPLEX, one of the largest humanitarian simulation exercises in the world. This exercise helped to increasing the capacity of the international humanitarian community to respond to sudden onset disasters and complex emergencies.</p>
Field Assessment & Coordination Team (FACT) and Team Leader Training	2008	Italy		<p>A GEG team supported IFRC as facilitators and in strengthening the course design for both the FACT and Team Leader trainings. Both of these trainings are intended for Red Cross staff that serve in critical service delivery positions when IFRC is responding to emergencies globally.</p>
Redesign of Relief ERU Training Course	2008	US		<p>Emergency Response Units (ERUs) are specialized teams from the Red Cross and Red Crescent Movement that are designed to replace damaged or destroyed infrastructure and resources following sudden-onset disasters such as earthquakes. GEG redesigned aspects of the ERU Relief course, and provided two experienced facilitators to support the training of the ERU teams. Particular assistance was given in creating and running simulation exercises.</p>

Title of Project	Year	Country(ies)	Client	Short Description
Design & Facilitation of Shelter Coordination Workshop	2008	Switzerland	United Nations Cluster System for Emergency Shelter in Natural Disasters	For high-level shelter practitioners to collectively benefit from operational deployments as well as gather lessons, best practices and case histories, the International Federation of the Red Cross and Red Crescent (IFRC), the lead for the United Nations Cluster System for Emergency Shelter in Natural Disasters, orchestrated a Shelter Coordination Workshop. GEG provided a facilitator with experience in the United Nations and Red Cross and Red Crescent Movement to design and facilitate this pilot initiative. GEG also provided a process and forum for participants to evaluate the workshop.